

# Part A East QIC Appeals Demonstration

## Important things you should know about the appeals demonstration

Have you received a Part A denial from a first level appeal that is pending for reconsideration, or an appeal pending at the ALJ? Decrease your wait time by participating in the Part A East QIC Appeals Demonstration.

C2C Innovative Solutions, the Part A East Qualified Independent Contractor (QIC), has the authority to conduct reopenings on previously adjudicated unfavorable claims with appeal dates on or after April 1, 2017, that are currently pending third level appeal or Administrative Law Judge assignment at the Office of Medicare Hearings and Appeals (OMHA). C2C can also conduct reopenings on unfavorable reconsiderations that have been decided by the QIC, but not yet appealed to OMHA. The QIC even assists providers in submitting withdrawal requests to OMHA when, through the course of the Demonstration activities, the provider/supplier decides to discontinue pursuing appeal(s) currently pending at OMHA.

C2C can conduct a voluntary telephone discussion as part of the demonstration that gives you the opportunity to speak with a reconsideration professional. This provides you the chance to give verbal testimony and any additional documentation that would assist in a possible favorable determination. After the scheduled telephone discussion takes place, C2C reviews the documentation in the case, along with Medicare rules and policies, to make a decision on the appeal. If the service was denied as not being medically necessary, C2C will ask a clinical panel to review the claim/case.

## How do you benefit by participating in a telephone discussion?

1. Provides you an opportunity to verbally discuss the case with the QIC.
2. Allows you to gain knowledge and understanding of what documents are needed that are critical to the outcome of your appeal decision.
3. You are offered the opportunity to submit additional documentation that may support a favorable appeal decision during the discussion.
4. Allows you the convenience to submit additional documentation by fax, or transmitted through other means, prior to the QIC rendering a decision.

## Where can you find additional information?

- [First Coast provider website appeals page](#)
- [C2C website](#)
- [CMS QIC telephone discussion and reopening process demonstration](#)